

# Summer Camp Refund Policy

BY ENROLLING IN THE SUMMER PROGRAM, YOU ACKNOWLEDGE YOU HAVE READ AND AGREE TO THE FOLLOWING:

The early registration deadline for Summer is **May 31<sup>st</sup>**

Prior to May 31<sup>st</sup>:

1. Any cancellations can receive a refund minus the \$50 non-refundable deposit per camp week.

Starting on June 1<sup>st</sup>:

2. Cancellations two weeks or more ahead of a camp-week start date will also be charged \$100 per camp week in addition to \$50 the non-refundable deposit per camp week.
3. Sessions canceled within two weeks of the camp week start date will be charged the full amount for the cancelled week(s). If the charge is not paid, the account will be sent to collections and the account will be unable to participate in our services until the account balances are paid in full.
4. If your student is asked to leave camp, a prorated refund in the appropriate amount will be offered.
5. Exceptions for extenuating circumstances will be made at the discretion of the Program Director and are not guaranteed.
6. If a camp, or camp week(s) is canceled by the program, due to low enrollment a full refund will be processed.
7. Families who do not inform Aspiring Youth of possible COVID-19 symptoms or exposures in a timely manner (same day for positive test or exposure) may be removed from camp registration without a refund.

# Summer Online Social Skills Groups Refund Policy

BY ENROLLING IN OUR SOCIAL SKILLS GROUPS, YOU ACKNOWLEDGE YOU HAVE READ AND AGREE TO THE FOLLOWING:

1. Cancellations made prior to your student's group start date will receive a full refund minus a \$50 administrative fee.
2. Social Skills Groups are not eligible for Summer Payment Plan options and must be paid in full at the time of registration to guarantee your child's spot in the group.
3. Registrations that are not paid for at the time of registration, may be subject to cancellation without notice and the spot will be released for others to register for it; except when alternative funding is indicated during checkout.
4. There are no refunds after the group has started except in extenuating circumstances. Exceptions will be made at the discretion of the Program Director.
5. We do not offer refunds for unplanned absences including sickness. Planned absences (maximum of 1) are at the discretion of the Program Director and are only considered if we are notified at the time of registration and before payment is made.
6. If you withdraw from a group late, we cannot offer a credit or apply your fees to a future class.
7. In the event a group session is canceled by the Aspiring Youth program, we will try to schedule a makeup session. If a makeup session cannot be added, a full refund or account credit for the canceled session(s) will be processed.